

PUPPY DELIVERY POLICY (Professional & Transparent)

1. Puppy Price

The puppy price is fixed and stated upfront. Travel or delivery costs are not included unless specified.

2. Delivery Options

Option A — Buyer Books My Flight

- Buyer may book my flight directly using my full legal name and ID.
- Flight must meet puppy safety guidelines.
- Buyer pays the airline directly and sends confirmed itinerary before travel.
- Buyer is responsible for the airline's pet-in-cabin fee (typically \$150).

Option B — I Book the Flight (Buyer Pays First)

- Buyer sends the full flight cost upfront (airfare + \$150 pet fee).
- Once payment is received, I will book the flight and send the receipt/itinerary.
- No reimbursements at delivery. All fees must be paid before any travel is booked.

3. Travel Service Fee

A \$150 Travel Service Fee applies to all flight deliveries. This fee covers:

- My personal transportation to and from the airport (round-trip)
- Time spent navigating the airport
- Handling and caring for the puppy during travel
- Any delays or travel adjustments

This fee is separate from the puppy price, airline ticket, and airline pet fee.

4. Payment Schedule

- Deposit: Required to hold the puppy (non-refundable unless I cancel).
- Final Puppy Balance: Must be paid in CASH at meet-up or pickup.
- Flight Costs: Paid before travel (if buyer books, they pay airline directly; if I book, funds must be sent before booking).
- Travel Service Fee: Due with the remaining puppy balance.

5. Flight Requirements (Puppy Safety)

- Maximum one layover.
- Layover must be 2 hours or less.
- Total travel time must be reasonable.
- Exceptions allowed only when the destination requires a connection and no shorter route is available.
- I must approve the final itinerary to ensure safety.

6. Transparency & Proof

- I provide screenshots/receipts of any flight I book.
- Buyers may book the flight themselves.
- Prices are based solely on airline fees.

7. Flight Payment Requirement

- The airline ticket and pet-in-cabin fee must be paid prior to my flight.
- If the buyer books the flight, confirmation must be provided before travel.
- If I book the flight, the full amount must be sent before I purchase the ticket.

8. Purpose of These Policies

These policies protect the puppy's safety, my time and transportation costs, and ensure a smooth and transparent delivery experience.

